

Notes for accidents prevention

PLEASE READ BELOW CAREFULLY BEFORE RIDING

- **Do not ride too fast**

Please be careful not to ride too fast, as there is a risk of falling, collision, or having accidents. In particular, speeding downhill is very dangerous.

- **About the risks of sudden braking**

Please be careful to use the brakes in order. First hold the left brake, then right brake slowly. If you hold them strongly you may fall down for the sudden brake.

- **Risk of fall due to sudden acceleration**

If you push the pedal too hard when you ride the bike, you may risk to fall or having a crash, due to the acceleration of the pedal assist system.

- **You must wear a helmet when riding the bicycle at all times in accordance with Japanese law.**

In case of emergency

- If you get injured, please make sure to be safe and act according the situation (calling the police, the ambulance, etc.)
- After that, please contact the tourist information center where you borrowed the bike and explain what happened (the information center is covered by a cycling insurance).

Satoyama Bicycle Rental Terms and Conditions (Excerpt)

>In the event you are unable to return your bicycle before the specified rental time, you must notify us in advance and you will be expected to pay a time extension fee. A penalty fee of 3000yen applies to all rentals returned after 5:00pm without advance notice.

Upon renting a bicycle, a staff member will instruct you how to use the bicycle and go through the following inspection checklist. This includes:

- Battery charge • Brake functionality • Bell inspection • Handle turning • Tire pressure • Seat height

>You must return the bicycle at the time specified by the rental service staff. In the event you are unable to return the bicycle back to its original location, a transport fee will be incurred from wherever it is sent from.

>In the event of an accident during your rental, you must notify to the rental service staff as soon as possible the date, time, cause, and other circumstances surrounding the accident, and if necessary, contact police or other authorities as needed.

>It is the renter's responsibility to settle an incident when it is deemed necessary. Tokamachi Tourist Association assumes no responsibility for accidents.

>In the event the Tokamachi Tourist Association is subjected to damages from an accident, including a damage from a third party, we reserve the right to demand compensation from the renter.

>In the case the bicycle is damaged or fails to operate properly, notify our staff immediately. If you pay by yourself any bicycle repairs without prior consent, we will not be able to give reimbursement.

>If any damage or malfunction is caused by the renter, any repair fees will be collected from the renter. However, we will bear all the expenses in case the renter gets a flat tire unintentionally.

>In the event of the bicycle causing damage to the renter or a third party due to bicycle malfunction, the Tokamachi Tourist Association bears no responsibility unless it is deemed to be our Association's fault for the malfunction (theft or loss of the bicycle).

>Make sure you always lock the bicycle when parked. If for some reason the bicycle is stolen or lost you must contact us immediately. If the renter is found to be responsible for the bicycle loss, it will have to pay the full cost of a new bicycle.

>If the bicycle lock key is stolen or lost, we will collect a 3000yen replacement fee.(Prohibited Acts)